



## Self-storage Pandemic Relief Pledge

As operators of self-storage facilities in New York State, we pledge to work hard during the Holiday time period and beyond to find fair and reasonable alternatives to statutory lien enforcement procedures for customers who are experiencing severe financial hardship as a result of the COVID-19 pandemic. Specifically...

- We will suspend lien enforcement action (i.e., auctions) in December for any customer who notifies us in writing that they are unable to make payment because of pandemic-related financial hardship.
- We will work until August 1, 2021, with all pandemic-related financial hardship customers who remain in contact with storage facility management to find mutually agreeable alternatives to lien enforcement. Alternatives may include...
  - Temporary rent deferral,
  - Rent payment plans,
  - or
  - Partial or complete rent abatement in exchange for the customer vacating the storage unit.

We acknowledge that this pledge is not a legal contract and that it may not be possible to arrive at mutually agreeable terms with every customer. Our intention is to serve our community by assisting those who have been most financially impacted by the pandemic and the consequences it has had on our economy. In making this pledge, we hope to be part of a solution during this traditional season of giving.

Participating operators include...

Access Self Storage  
CubeSmart Self Storage  
Guardian Self-storage  
Manhattan Mini Storage  
Public Storage  
Storage Deluxe  
StorQuest Self Storage

Bargold Storage Systems  
ExtraSpace Storage  
Life Storage  
Neighborhood Self Storage  
Self Storage WNY  
Storage Investment Management  
Treasure Island Storage

City Mini Storage  
Glenmont Self Storage  
Mamaroneck Self Storage  
New Paltz Storage, LLC  
Spot On Storage  
Storage Post  
West Chester Self Storage

And others!